Yealink broadsoft

| Features / Model | VP59 | T58A with camera | T56A | T57W | T54W | T53W/T53 | T54S | T52S | T48S | T46S | T42S | T41S | T40G | T40P | T29G | T27G | T23G | T21P E2 | T19P E2 | CP920 | CP960 | W52P | W41P | W53P | W60P | CP930W | W60B | W80B |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Version | 91.283.0.40 | 58.84.0.15 | 58.83.0.15 | 97.84.0.95 | 96.84.0.95 | 95.84.0.95 | 70.84.0.70 | 70.84.0.70 | 66.84.0.90 | 66.84.0.90 | 66.84.0.90 | 66.84.0.90 | 76.84.0.90 | 54.84.0.90 | 46.83.0.120 | 69.84.0.90 | 44.84.0.90 | 52.84.0.90 | 53.84.0.90 | 78.84.0.90 | 73.84.0.15 | 25.80.193.10 | 66.84.0.115 / 77.83.0.65 | 88.83.0.90 / 77.83.0.65 | 61.83.0.90 / 77.83.0.65 | 87.83.0.60 / 77.83.0.65 | 77.83.0.65 | 77.83.0.20 |
| **BroadWorks SIP Interworking Features** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Call Park | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Call Waiting | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Do Not Disturb | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Call Forward | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Alternate Numbers | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X |
| Feature Key Synchronization | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | V | √ | √ | √ | √ | √ |
| Network Conference | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Call Pickup | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | √ | √ |
| Calling Line ID Presentation | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | √ | √ |
| Connected Line Identification Presentation | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | √ | √ |
| Meet-Me Conferencing | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Busy Lamp Field List | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | √ | X | X | X | X | X | X | X |
| Shared Call Appearance | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Flexible Seating | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X |
| Security Classification | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X |
| Call Decline Policy | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X |
| Hoteling | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X |
| Call Recording | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X |
| Emergency Call | √ | √ | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **BroadWorks XSI Features** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Authentication | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X |
| BroadSoft Directory | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| BroadSoft Call Log | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Visual Voice Mail | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X |
| Remote Office | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | √ | √ | √ | X | √ | √ |
| BroadWorks Anywhere | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | √ | √ | √ | X | √ | √ |
| Simultaneous Ring Personal | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | √ | √ | √ | X | √ | √ |
| Line ID Blocking | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | √ | √ | √ | √ | √ | √ |
| Anonymous Call Rejection | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ |
| Executive and Assistant | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X |
| BroadWorks Mobility | √ | √ | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X |
| Group Night Forwarding | √ | √ | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | √ | √ |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **BroadCloud XMPP Features** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Contact/Buddy List | √ | √ | X | √ | √ | X | √ | √ | √ | √ | X | X | X | X | √ | X | X | X | X | X | X | X | X | X | X | X | X | X |
| Presence | √ | √ | X | √ | √ | X | √ | √ | √ | √ | X | X | X | X | √ | X | X | X | X | X | X | X | X | X | X | X | X | X |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **BroadWorks Call Center Features** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Automatic Call Distribution | √ | √ | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X | X |
| Hold Reminder | X | X | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X | X |
| Call Information | X | X | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X | X |
| Disposition Code | X | X | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X | X |
| Customer Originated Trace | X | X | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X | X |
| Emergency Escalation | X | X | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X | X |
| Queue Status Notification | X | X | X | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | √ | X | X | X | X | X | X | X | X | X |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |