

Yealink Management Cloud Service

Simplify device management process and enhance the user experience

Yealink provides the Yealink Management Cloud Service (YMCS) to simplify the process of managing Yealink video and voice communication endpoint devices. YMCS delivers a host of capabilities and integrated functionality to enhance the user experience and to increase user adoption rates while consolidating customers under a cloud management platform.



Yealink Management Cloud Service (YMCS) Overview

- **Cloud-based:** Based on an advanced cloud architecture, the YMCS is deployed via the public cloud.
- **Multi-level management:** Enterprises can authorize the service provider to manage their devices.
- **Powerful functionalities:** Timing task, real-time feedback, devices remote control, RPS service.
- **Highly secure:** GDPR certificated, YMCS guarantees data security with business-grade protection.



Highly Secure Cloud Service
GDPR certificated, YMCS guarantees the data security with business-grade protection.

Why Choose the Yealink Management Cloud Service?

For Enterprises

Enterprise customers who deal with enterprise communications face several common challenges. Many firms want to deploy UC endpoint devices to avoid expensive traditional systems and to unify their communications into one system. At the same time, inappropriate deployment and management tools for the devices systems can lead to unplanned costs and a steep learning curve. What's more, video conference issues that are not resolved promptly can lead to obstacles in cooperation.



YMCS helps enterprises:

- Reduce the cost of equipment operation and maintenance;
- Improve the efficiency and quality of technical maintenance;
- Anticipate risks through data analysis and prevent them in advance, and;
- Ensure a reliable communication environment and a pleasant user experience.

For Business Partners

With the continuous expansion of Yealink and the ongoing migration of enterprises to Yealink solutions, business partners need to be ready to respond to and solve issues quickly as a part of their commitment to enhance the user experience and to increase user adoption rates. However, mass devices maintenance requires an investment in time and resources. Partners need an effective way to balance business and resources.



YMCS helps business partners:

- Provide remote services of Yealink devices for the hosted enterprise;
- Respond to and solve problems quickly according to its real-time alarm and diagnoses to ensure quality user experiences, and;
- Save time and labor thanks to its powerful management capabilities.

Product Benefits at a Glance



Deployed via the public cloud

Based on an advanced cloud architecture, YMCS sets up multiple service nodes to achieve cross-regional management. Customers can manage devices with one account instead of relying on local hardware server and maintenance.



Automate the entire process

YMCS offers integrated RPS services and enables the automatic pre-provisioning of devices. Once a device is powered up, the platform obtains the device information automatically and starts to manage the device.



Enforce powerful management capabilities

Multiple administrators are permitted to have remote access, enabling IT managers to implement mass configurations or to customize devices by region, by department or by model.



Real-time alarm and diagnoses

Up to 24 real-time monitored alarm types send alarm notifications immediately when devices are running abnormally. Diagnose and solve issues timely, improve end user experience.



Timing tasks with flexibility

YMCS supports one-time and automatic scheduling. Tasks can be set according to your schedule, including one-time, daily, weekly or monthly tasks.

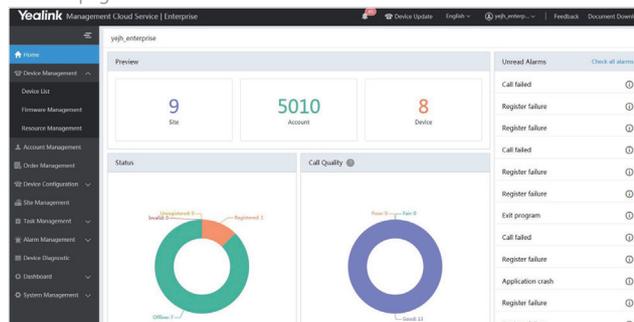


Strict security strategy

YMCS ensures data security with a comprehensive security strategy that GDPR certified, including data centers, application services, data transfer and operation and maintenance management.

Product Features Samples

1 Home page



2 Group configuration

The Group configuration page shows a form to 'Add Group'. It includes fields for 'Group Name' (with a character limit) and 'Description' (with a character limit). The page also features a navigation menu on the left and a breadcrumb trail at the top.

3 Alarm list

MAC	Device Name	Site	IP	Alarm Severity	Alarm Time	Alarm Type	Module	Operation
80540178613	VP50	shc1	10.81.30.2	Minor	2015/05/29 18:09:40	Call failed	Task	[Icons]
80540150254	VC800	shc2	10.81.30.25	Critical	2015/05/29 14:48:47	Register failure	Protocol	[Icons]
80540150484	PVT 980	shc2	10.81.4.37	Critical	2015/05/29 14:15:58	Register failure	Protocol	[Icons]
001565-01845	1415F8	ymcs_ymcs...	10.81.36.13	Minor	2015/05/29 09:51:14	Call failed	--	[Icons]
001565-02654	VC800	shc1	10.81.36.25	Critical	2015/05/29 20:34:48	Register failure	Protocol	[Icons]
80540178653	VP50	shc1	10.81.0.2	Minor	2015/05/29 19:57:30	Call failed	Task	[Icons]
80540178653	VP50	shc1	10.81.0.2	Critical	2015/05/29 17:40:46	Register failure	Protocol	[Icons]
001565-01845	CP960 (teams)	shc1	10.81.36.19	Major	2015/05/29 17:40:46	Exit program	--	[Icons]
001565-01845	1415F8	ymcs_ymcs...	10.81.36.13	Minor	2015/05/29 17:34:14	Call failed	--	[Icons]
001565-12704	T325_ymcs...	ymcs_ymcs...	10.81.36.17	Critical	2015/05/29 15:36:30	Register failure	Protocol	[Icons]
80540150484	PVT 980	shc2	10.81.4.37	Critical	2015/05/29 15:05:58	Application crash	Service	[Icons]
80540178653	SP-T320W	shc1	10.81.36.27	Critical	2015/05/29 14:25:07	Register failure	Protocol	[Icons]
80540180886	PVT950	shc1	10.81.33.43	Critical	2015/05/29 14:24:54	Register failure	Protocol	[Icons]
001565-01845	1415F8	ymcs_ymcs...	10.81.36.13	Critical	2015/05/29 14:20:04	Register failure	--	[Icons]

4 Site management

The Site management page displays a list of existing sites and a form to 'Add Site'. The form includes fields for 'Site Name' and 'Description'. The page also features a navigation menu on the left and a breadcrumb trail at the top.

Yealink



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